

# THE AMI INSIDER

## Looking Inside



Ever wonder what our doctors see when they look at your scan? In this new monthly feature, our CEO Dr. David Levi will give you a look at some of the commonly performed imaging exams.

In this month's feature, our CEO Dr. David Levi gives you a look inside a CT scan of the abdomen of a pediatric patient and explains what AMI is doing to minimize the radiation dose for all patients, especially our younger patients.

# What's New at AMI

## Trust AMI for your child's imaging exam

When going into an imaging procedure for the first time, it can be a little overwhelming. This is especially true when you are just a child going into your first imaging procedure. Between the unfamiliar machines and the uncertainty of the diagnosis, you want to bring your child to a place that understands kids and is committed to quality care.

At AMI, we understand how nerve-racking it is for parents to hear that their child needs an imaging exam, sometimes an exam that requires radiation. We know that these tests can save lives and with technological advancements and child friendly protocols, we can reduce the radiation dose your child receives.

When it comes to our littlest patients, we know less is better. Our team of board certified, fellowship-trained radiologists work to ensure that every imaging study for our pediatric patients is age appropriate. AMI is a proud supporter of the Image Gently™ Alliance, which promotes "child-size" radiation doses in pediatric imaging care.

Here's what we are doing at AMI to minimize the radiation dose for our pediatric patients:

- When scanning patients, we make sure we are using parameters that uses the least possible radiation while still obtaining high quality images.
- Utilize software which allows for lower doses of radiation.
- Scan only the area of interest.
- Our "child-appropriate" protocols allow us to significantly reduce radiation doses without compromising the images our doctors see.

At AMI, your family has access to state-of-the-art imaging technologies in an environment that is safe and pleasant for patients of all ages. We offer a full spectrum of imaging services including, CT, MRI, X-ray, Ultrasound, Fluoroscopy and Nuclear Medicine.

We want your child to be calm and comfortable during their imaging test and our staff will work to make sure your child has a positive experience. At the end of each procedure, we offer kids an individually wrapped toy from our treasure box and as a parent, you can be assured that we will get the results to your child's pediatrician quickly.

For more information or to schedule your appointment call:

Atlantic and Cape May Counties: 609-677-9729

Cumberland County: 856-794-1700

Ocean and Monmouth Counties: 732-223-9729



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doesn't fit all.

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# Patient Ambassador Program

## Welcome to the AMI Patient Ambassador Program!

For over 50 years, AMI has been providing the most advanced diagnostic imaging services, combined with compassionate care. Our 52 board-certified, sub-specialty trained radiologists and our highly skilled staff remain committed to providing you clinical excellence, unmatched technology, diagnostic imaging expertise, along with the most accurate and timely results.

With our mission to provide innovative service and compassionate care to our patients, it's a great honor to make a difference in the lives of our patients. Our patients inspire our work every day -- they are why we do, what we do.

We pride ourselves on improving the health of our community, and with that pride we would like to share testimonials and stories from the patients we serve. We all know that people connect with stories, and we capture those stories through countless conversations with our patients. The more we hear, the more passionate we are to share these stories with those who need to hear them.

We're looking for patients to become part of our Patient Ambassador Program and share how their experience at AMI made a difference in their life. Whether it was an overall positive experience at one of our offices or your encounter with one of our staff members or radiologists that went above and beyond, we want to hear your story.

If you are interested in participating in our Patient Ambassador Program, please complete the form at [www.atlanticmedicalimaging.com/patient-perspective](http://www.atlanticmedicalimaging.com/patient-perspective) and our program coordinator will reach out to you soon.



# News Update: COVID-19

## **We're Focused on Your Safety**

The health and well-being of our patients and staff continues to be our highest priorities. To best serve our community and minimize the risk of spreading COVID-19, we are following the recommendation of the Centers of Disease Control and Prevention (CDC ) and New Jersey Department of Health (NJDOH) and making temporary changes to our business hours, policies and procedures.

## **Hours of Operation by Location**

All AMI offices are now open with expanded evening and weekend hours at most of our 14 locations. To find a listing of our hours and services by location, see [www.atlanticmedicalimaging.com/locations/](http://www.atlanticmedicalimaging.com/locations/) .

## **What are we doing to make sure our patients and staff are safe**

### Screening Guidelines

- If you have a scheduled appointment and are experiencing a fever, new shortness of breath, new cough, flu-like symptoms, sore throat or recent loss of taste or smell, please call 609-568-9182 for further evaluation prior to your appointment.
- If you have no symptoms but have had close contact with someone suspected or known to have Coronavirus over the past 14 days, please contact your healthcare provider prior to scheduling your appointment.
- AMI will not perform procedures on patients known or suspected to have COVID-19.

### Temperature Checks

We will perform temperature checks on all patients, visitors and staff entering any of the AMI facilities.

### Installation of Sneeze Guards

We have installed sneeze guards at the front desk stations in each office to help maintain social distance and physical separation during the registration process.

### Face covering or mask to protect yourself and others

Please be aware that our staff will be wearing masks and we ask that you wear a face covering or mask as well. If you do not have a face covering or mask, we will provide one to you.

### Enhanced cleaning processes

Extra time and care is being taken between patients to ensure the cleanliness of all equipment and frequently touched surfaces. We are cleaning all surfaces and equipment with an EPA approved disinfectant.

### Hand hygiene protocol

Our staff continues to adhere to our hand hygiene protocol. We encourage you to wash/sanitize your hands before and after checking into your appointment. Alcohol-based hand sanitizer is available throughout all offices.

### Flexible waiting room options

We encourage you to practice social distancing, when possible. Patients have the option to check in at the front desk and then wait in their vehicle to be contacted when it's time for their appointment. We have removed chairs at some locations to minimize overcrowding.

### Visitor Policy

We ask all visitors accompanying patients to wait in their vehicle. If a visitor needs to accompany you into the office, there will be a limit of one visitor.